



# Schmidt Realty Group

## excellence in real estate

**Congratulations on your purchase <sup>is Sale</sup> Brendan & Sacha!** On behalf of the entire team, let me say that it has been our pleasure to represent you. Please take a moment to complete the following survey and return it in the enclosed envelope. As Office Manager for Schmidt Realty Group it is my responsibility to obtain this valuable feedback about how our team is doing in meeting or exceeding your expectations. Thanks for taking a few minutes to complete this survey. Your feedback is important to us!

**Jody Robinson, Office Manager**  
**Licensed Realtor, Schmidt Realty Group**

*Jody*

**Please indicate which agent or agents assisted you:**

- |                |        |       |              |        |       |
|----------------|--------|-------|--------------|--------|-------|
| <u>Sabrina</u> | Connie | Craig | <u>Chris</u> | Rachel | Mira  |
| Thomas         | Roger  | Lisa  | Sheri        | Tim    | Clint |

**How do you rate our service in the following areas?**

- |                                  |                               |                               |                               |                                    |  |
|----------------------------------|-------------------------------|-------------------------------|-------------------------------|------------------------------------|--|
| 1. Understanding your needs?     | <input type="checkbox"/> Poor | <input type="checkbox"/> Fair | <input type="checkbox"/> Good | <input type="checkbox"/> Excellent | <input checked="" type="checkbox"/> Outstanding <sup>Plus</sup> <b>+++</b> |
| 2. Acting in your best interest? | <input type="checkbox"/> Poor | <input type="checkbox"/> Fair | <input type="checkbox"/> Good | <input type="checkbox"/> Excellent | <input checked="" type="checkbox"/> Outstanding <b>+++</b>                 |
| 3. Delivering great service?     | <input type="checkbox"/> Poor | <input type="checkbox"/> Fair | <input type="checkbox"/> Good | <input type="checkbox"/> Excellent | <input checked="" type="checkbox"/> Outstanding <b>+++</b>                 |
| 4. Going the "extra mile"?       | <input type="checkbox"/> Poor | <input type="checkbox"/> Fair | <input type="checkbox"/> Good | <input type="checkbox"/> Excellent | <input checked="" type="checkbox"/> Outstanding <b>+++</b>                 |

**We could have enhanced our service to you by:**

*You couldn't possibly be any better, your team is absolutely amazing! 😊*

**We would really appreciate receiving a testimonial from you.**

Many people do not have a real estate agent. A testimonial from you helps people know that choosing to work with us is a good decision! Please use the space below for your comments. Thank you so much!

*We LOVE Schmidt Realty Group!!! All of our needs were taken care of whether we knew about them or not.*

May we please use your comments and name in our advertising?  
May we advertise your property as SOLD?

YES or NO  
YES or NO

*Brendan & Sacha*  
Name(s) *Mulholland*

*June 8th, 2009*  
Date

*please see other side*

**Who do you know who might need our help?**



**We LOVE referrals!**

*No one at the moment but if and when we do they'll be sure to get referred to you. That's a promise!*

Chris and Sabrina took the time to educate us, which allowed us to make smart choices. They treated us like family. We're truly going to miss them both. Schmidt Realty sets the bar. People looking to buy/sell or both should absolutely go with Schmidt. There is no other way to go! Everyone we dealt with at Schmidt was wonderful. We never had to worry as Sabrina and Chris were extremely supportive and had our backs the whole time! Schmidt Realty Group is what all other realtors should aspire to be! Going the "extra mile" is what Schmidt Realty is all about as it comes so naturally. Thank you so much for all that you've done for us and for being who you are as professionals! 😊